

# Delegate access to LFD.com

Allows authorized users to view financial professional's web experience

Step-by-step instructions to set up permissions

# Here's how it works:

The "Delegator," aka producer, financial professional, firm level user or principal, logs on to LFD.com and specifies the individual who requires access, aka the "Delegate." That individual is sent a link to complete the registration process. After the registration is confirmed, the Delegate will be able to see what the Delegator has allowed.

To delegate access, follow the few short steps below, and if you require assistance during the process, please contact LFD Support at 877-533-1022, or <u>Webmaster@lfd.com</u>.

### What will I need to setup delegation?

Delegator – (Completes Steps 1 & 2)	Delegate – (Completes Steps 3, 4 & 5)
Lincoln login credentials	<ul> <li>Delegation email (generated after steps 1 &amp; 2 are completed)</li> </ul>
Name and email address of Delegate	Delegation Code (included in Delegation email)
	<ul> <li>Producer email address on the account being Delegated</li> </ul>
	<ul> <li>One of the following: Producer ID, agent number, annuity contract number or life policy number</li> </ul>

### Delegator completes steps 1 and 2

#### Step 1 (Delegator):

From LFD.com, visit "ACCESS & PERMISSIONS" under "Welcome, [your name]."

⊖ Welcome, bobuatadv005 👻	Last login: 02/08/21	LOG OUT	CONTACT & SUPPORT	Search	۹
Access & permissions					
Communication preferences					
Life NB communication					
preferences					
Contact & address					
Profile information					
Security settings					



# Step 2 (Delegator):

Click 'Provide Access,' and enter the Delegate's first and last name, email address and end date for permissions. Start date will prefill as current day.

e Welcon	ne, BDFA 🔻 🛛 L	ast login: 08/22/22 LOG	оит		CON.	TACT & SUPPORT	🕇 🚖 FAVORIT	ES Search	Q
<b>L</b> Fina	incoln ancial Group	Home	My business 💌	Products 💌	Planning tools & resources	Compensa	ation 💌 🤅	Guidelines & education	•
Acce	ess & p	ermissio	ns			Acc	cess & permis	sions	
L .						Life	NB commun	ication prefere	ences
Provid	de acces	SS				Cor	ntact & addres	35	
Please ent	er information	for the user you wisl	n to add.			Pro	file information	on	
First name - John			Last name Doe			Sec	curity settings		
Email addre	-55								
john.doe	@jump.com		0						
Start date:	08/22/2022								
End date:	08/22/2023	Ē	3						
	End date can be	no greater than one ye	ar.						
Soloct n	ormissions								
BOOK OF F		at permissions							
BOOK OF B	of Business ()	riew only)							
Broke	erage Account	Number (view only)							
Broke	erage Account	Number (perform tra	ansactions)						
🗹 Agen	t Change (perf	orm transactions)							
NEW BUSH	NESS Reset p	ermissions							
Pend	ing status (vie	w only)							
🗹 Life N	NB communica	tion preferences (pe	rform transactions)						
Policy	y delivery (viev	v only)							
Policy	y delivery (allo	w updates)							
LIFE & AN		SSIONS Reset perm	issions						
🗹 Life 8	& annuity comr	nission tools (view o	nly)						
🗹 Paym	nent on Deman	d (request money or	behalf of the Producer)						
FLEXCOM	P Reset permi	ssions							
FlexC	Comp calculate	r							
NEXT	Cancel								

Then use the check boxes to indicate the delegate's permissions, including the ability to view, transact or both. Click NEXT for final review of the permissions, and accept the privacy agreement. Then click SUBMIT.

\*Note: Delegation is not an option for all products or programs. Contact your account manager to set up assistant access for these products and programs.

### Delegate completes steps 3, 4 and 5



## Step 3 (Delegate):

The Delegate receives an email with a Delegation Code and "REGISTER" link. Click REGISTER and enter the Delegation Code from the email when prompted. Note: the Delegation Code expires within 7 days.

	Help
Registration	Delegation Login Login &
0	Information Information Confirm
Delegation Information	
Please enter the delegation code.	
Delegation Information Please enter the delegation code. Delegation Code:	

As part of this step, the Delegate will need to	Financial Group®				
provide an identifying number to verify	Help				
The Delegate can enter	Registration				
the producer ID, agent	Delegation Information				
number, annuity	Please enter a valid Delegation Code.				
contract number or life policy number:	Delegation Code: 🕜				
	Delegator's Email Address:				
	Provide one of the numbers from the section below so we can confirm your identity.				
	CANCEL				

# Step 4 (Delegate):

The Delegate will then be prompted for the Delegator's email address, identifying number

(see right), personal information, and then select a username and password.

#### Step 5 (Delegate):

After registration is complete, the user will be prompted to log in and set up two-factor authentication. Upon successful registration and log in, the delegate may view the financial professional's web experience.

### AFTER delegation is set up:

An existing Delegate can request delegate access from ACCESS & PERMISSIONS by selecting the "REQUEST ACCESS" button and entering the email address of the financial professional, aka "Delegator" they want access to. The financial professional will receive an email with instructions for setting up Delegate access. Also, multiple Delegators can have the same Delegate. The Delegator completes steps 1 and 2, and the Delegate enters the new code in ACCESS & PERMISSIONS.

Both the Delegator and Delegate will receive notification to extend access prior to when permissions will expire, which is every 365 days or the end date set by the delegator, whichever comes first.

If you need further assistance, please contact LFD Support at 877-533-1022, or Webmaster@lfd.com.

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates, including The Lincoln National Life Insurance Company, Fort Wayne, IN, and Lincoln Life & Annuity Company of New York, Syracuse, NY. Variable products distributed by broker-dealer/affiliate Lincoln Financial Distributors, Inc., Radnor, PA. Securities and investment advisory services offered through other affiliates. Affiliates are separately responsible for their own financial and contractual obligations.